COMMUNITY SAFETY REPORT



20% ~ 66%

Of all respondents have called 911 in the past 12 months

Of callers had an officer dispatched

One in four women and one in two men interacted with a police officer in the past 12 months



How satisfied were you with the assistance provided by the 911 operator?

Dissatisfied (10%)

Neither (9%)

Satisfied (82%)



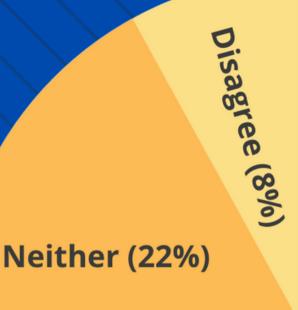
How satisfied were you with the assistance provided by the ACCPD officer?

Dissatisfied (6%)

Neither (7%)

Satisfied (87%)





Agree (70%)

Overall, ACCPD are doing a good job



Disagree (20%)

Agree (41%)

Neither (39%)

Officers treat everyone fairly



Community Recommendations and Feedback

- more training on diversity, cultural sensitivity, mental health crises, and conflict resolution
- increased youth development among ACCPD officers
- increased community events
- increase in the **diversity of officers** on the force
- development of community policing
- engagement in low-income communities
- increased **visibility** in neighborhoods
- increased number of Spanish-speaking officers
- communicate to each citizen non-emergency numbers



An important contextual note: Data were collected in 2018--after the 2014 death of Michael Brown and prior to the 2020 death of George Floyd, both of which proved to be pivotal events with national impacts. We do not intend to quantify how these or other incidents and their media portrayals have impacted Athenians' perceptions about ACCPD Officers and employees.

