

Officer Interactions



31%

Of all respondents have interacted with an ACCPD officer in the past 12 months

Caller Demographics

Average age: 40

Female: **67%**

Latinx: 7%

Black: **20%**

White: **77%**

Married: 66%

Monthly income: \$5,537

Veteran: 12%

Employed: 92%

UGA Student: 26%



	Satisfied	Neither	Dissatisfied
Overall, how satisfied were you with the assistance provided by the ACCPD officer?	81%	9%	10%
Overall, how satisfied were you with the speed with which the ACCPD officer provided assistance?	82%	7%	11%
Overall, how satisfied were you with the professionalism of the ACCPD officer?	84%	3%	13%
Overall, how satisfied were you with the knowledge and understanding of the ACCPD officer?	84%	6%	10%



Males were **more likely** to interact with an officer and reported **higher satisfaction**.

Black households were **less likely** to interact with an officer and reported **lower satisfaction**.

Latinx households were **equally as likely** to interact with an officer as non-Latinx households and reported **far lower satisfaction**.

Food insecure households were **more likely** to interact with an officer and reported **lower satisfaction**.

Veterans were **more likely** to interact with an officer and reported [[??]] satisfaction



An important contextual note: Data were collected in 2018--after the 2014 death of Michael Brown and prior to the 2020 death of George Floyd, both of which proved to be pivotal events with national impacts. We do not intend to quantify how these or other incidents and their media portrayals have impacted Athenians' perceptions about ACCPD Officers and employees.

